Glenda R. Weibel



Federal Docket Manager 1600 7th Avenue Suite 1508 Seattle, WA 98191 206-346-9428

VIA E-MAIL and ECFS

August 29, 2017

William Dever (william.dever@fcc.gov)
Ben Childers (ben.childers@fcc.gov)
Competition Policy Division
Wireline Competition Bureau
Federal Communications Commission
445 12th Street, S.W.
Washington, DC 20554

Re: CenturyLink QC 2nd Quarter 2017 Special Access Metrics Report No. 2 WC Docket No. 05-333 (via ECFS)

Dear Mr. Dever and Mr. Childers,

Pursuant to the Federal Communications Commission's *Memorandum Opinion and Order* released March 9, 2007 in WC Docket No. 05-333, 22 FCC Rcd 5207,¹ CenturyLink QC² is filing its Special Access Metrics Report for the Second Quarter of 2017. This Report No. 2 provides the New Installation Trouble Report Rate metric and completes the reporting requirement for the Second Quarter of 2017.

If you have questions regarding this report, please contact me at 206-346-9428 or at glenda.weibel@centurylink.com.

Sincerely,

/s/ Glenda R. Weibel

Attachment

 1 *MO&O*, 22 FCC Rcd at 5241 ¶ 65.

² Qwest Corporation (or QC), the local exchange carrier, does business as CenturyLink QC. CenturyLink, Inc. owns CenturyLink QC and other affiliates.

				APRIL 2017					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%				
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS1	197	93.91%	81	98.77%	-0.25	
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	3	100.00%				
СО	NITR	New Installation Trouble Report Rate	Special Access - DS0			4	100.00%		
СО	NITR	New Installation Trouble Report Rate	Special Access - DS1	122	98.36%	70	100.00%	-0.85	
СО	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	7	100.00%	26	100.00%		
IA	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%				
IA	NITR	New Installation Trouble Report Rate	Special Access - DS1	60	96.67%	32	96.88%	-1.36	
IA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%	1	100.00%		
ID	NITR	New Installation Trouble Report Rate	Special Access - DS1	30	90.00%	31	100.00%	-0.26	
ID	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above						
MN	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%	3	66.67%	-1.41	
MN	NITR	New Installation Trouble Report Rate	Special Access - DS1	103	90.29%	30	96.67%	-0.57	
MN	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	5	100.00%	3	100.00%		
MT	NITR	New Installation Trouble Report Rate	Special Access - DS1	22	100.00%	9	88.89%	-1.97	
MT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%				
ND	NITR	New Installation Trouble Report Rate	Special Access - DS1	12	91.67%	5	100.00%	-1.33	
ND	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above						
NE	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%				
NE	NITR	New Installation Trouble Report Rate	Special Access - DS1	22	95.45%	17	100.00%	-1.1	
NE	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above			13	100.00%		
NM	NITR	New Installation Trouble Report Rate	Special Access - DS0						
NM	NITR	New Installation Trouble Report Rate	Special Access - DS1	44	90.91%	31	96.77%	-0.69	
OR	NITR	New Installation Trouble Report Rate	Special Access - DS0						
OR	NITR	New Installation Trouble Report Rate	Special Access - DS1	39	100.00%	88	95.45%	-1.82	
OR	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	4	100.00%	9	100.00%		
SD	NITR	New Installation Trouble Report Rate	Special Access - DS1	11	72.73%	16	100.00%	-0.04	
SD	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above			2	100.00%		
UT	NITR	New Installation Trouble Report Rate	Special Access - DS0						
UT	NITR	New Installation Trouble Report Rate	Special Access - DS1	74	91.89%	11	100.00%	-0.88	
UT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above						
WA	NITR	New Installation Trouble Report Rate	Special Access - DS1	81	96.30%	54	96.30%	-1	

				APRIL 2017					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
WA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	4	100.00%	4	100.00%		
WY	NITR	New Installation Trouble Report Rate	Special Access - DS1	12	91.67%	4	100.00%	-1.41	
WY	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%				

				MAY 2017					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS0						
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS1	120	95.83%	105	99.05%	-0.34	
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	7	100.00%	2	100.00%		
СО	NITR	New Installation Trouble Report Rate	Special Access - DS0						
СО	NITR	New Installation Trouble Report Rate	Special Access - DS1	112	91.07%	97	97.94%	0.14	
СО	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	4	100.00%	3	100.00%		
IA	NITR	New Installation Trouble Report Rate	Special Access - DS0						
IA	NITR	New Installation Trouble Report Rate	Special Access - DS1	54	98.15%	46	100.00%	-1.06	
IA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	5	100.00%	2	100.00%		
ID	NITR	New Installation Trouble Report Rate	Special Access - DS1	19	100.00%	22	100.00%		
ID	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above						
MN	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%				
MN	NITR	New Installation Trouble Report Rate	Special Access - DS1	113	92.04%	55	92.73%	-1.11	
MN	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	5	80.00%	3	100.00%	-1.19	
MT	NITR	New Installation Trouble Report Rate	Special Access - DS1	19	100.00%	11	90.91%	-1.81	
MT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above			1	100.00%		
ND	NITR	New Installation Trouble Report Rate	Special Access - DS1	12	83.33%	3	100.00%	-1.2	
ND	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above						
NE	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%				
NE	NITR	New Installation Trouble Report Rate	Special Access - DS1	46	86.96%	5	100.00%	-1.03	
NE	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above			1	100.00%		
NM	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%				
NM	NITR	New Installation Trouble Report Rate	Special Access - DS1	45	91.11%	22	95.45%	-0.95	
OR	NITR	New Installation Trouble Report Rate	Special Access - DS0						
OR	NITR	New Installation Trouble Report Rate	Special Access - DS1	59	91.53%	37	97.30%	-0.59	
OR	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	100.00%	22	100.00%		
SD	NITR	New Installation Trouble Report Rate	Special Access - DS1	10	100.00%	23	95.65%	-1.41	
SD	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%				
UT	NITR	New Installation Trouble Report Rate	Special Access - DS0						
UT	NITR	New Installation Trouble Report Rate	Special Access - DS1	55	98.18%	11	90.91%	-1.78	
UT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	3	100.00%	6	83.33%	-1.46	
WA	NITR	New Installation Trouble Report Rate	Special Access - DS1	101	95.05%	53	100.00%	-0.28	

				MAY 2017					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
WA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	6	100.00%	2	100.00%		
WY	NITR	New Installation Trouble Report Rate	Special Access - DS1	8	100.00%	30	100.00%		
WY	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above			1	100.00%		

				JUNE 2017					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS0						
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS1	142	93.66%	133	99.25%	0.36	
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	13	92.31%	2	100.00%	-1.68	
СО	NITR	New Installation Trouble Report Rate	Special Access - DS0	2	50.00%	1	100.00%	-1.26	
СО	NITR	New Installation Trouble Report Rate	Special Access - DS1	91	98.90%	98	95.92%	-1.78	
СО	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	5	100.00%	2	100.00%		
IA	NITR	New Installation Trouble Report Rate	Special Access - DS0						
IA	NITR	New Installation Trouble Report Rate	Special Access - DS1	62	98.39%	41	95.12%	-1.59	
IA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	3	100.00%	6	100.00%		
ID	NITR	New Installation Trouble Report Rate	Special Access - DS1	28	85.71%	16	87.50%	-1.19	
ID	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%	2	100.00%		
MN	NITR	New Installation Trouble Report Rate	Special Access - DS0			2	100.00%		
MN	NITR	New Installation Trouble Report Rate	Special Access - DS1	103	95.15%	45	100.00%	-0.39	
MN	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	8	100.00%	13	100.00%		
MT	NITR	New Installation Trouble Report Rate	Special Access - DS1	23	82.61%	16	100.00%	-0.25	
MT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above			3	66.67%		
ND	NITR	New Installation Trouble Report Rate	Special Access - DS1	9	77.78%	21	90.48%	-0.76	
ND	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	100.00%				
NE	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	0.00%				
NE	NITR	New Installation Trouble Report Rate	Special Access - DS1	31	96.77%	4	100.00%	-1.73	
NE	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	3	100.00%				
NM	NITR	New Installation Trouble Report Rate	Special Access - DS0						
NM	NITR	New Installation Trouble Report Rate	Special Access - DS1	26	100.00%	30	93.33%	-1.82	
OR	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%				
OR	NITR	New Installation Trouble Report Rate	Special Access - DS1	32	96.88%	46	93.48%	-1.41	
OR	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%	7	85.71%	-1.25	
SD	NITR	New Installation Trouble Report Rate	Special Access - DS1	1	100.00%	17	100.00%		
SD	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%	7	100.00%		
UT	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%				
UT	NITR	New Installation Trouble Report Rate	Special Access - DS1	43	88.37%	30	96.67%	-0.5	
UT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	3	100.00%	2	100.00%		
WA	NITR	New Installation Trouble Report Rate	Special Access - DS1	56	92.86%	60	96.67%	-0.69	

				JUNE 2017					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
WA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	100.00%	1	100.00%		
WY	NITR	New Installation Trouble Report Rate	Special Access - DS1	22	100.00%	13	76.92%	-2.43	
WY	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above						

						QTR		
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%			
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS1	459	94.34%	319	99.06%	0.28
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	23	95.65%	4	100.00%	-1.63
СО	NITR	New Installation Trouble Report Rate	Special Access - DS0	2	50.00%	5	100.00%	-0.66
СО	NITR	New Installation Trouble Report Rate	Special Access - DS1	325	96.00%	265	97.74%	-0.65
СО	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	16	100.00%	31	100.00%	
IA	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%			
IA	NITR	New Installation Trouble Report Rate	Special Access - DS1	176	97.73%	119	97.48%	-1.07
IA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	9	100.00%	9	100.00%	
ID	NITR	New Installation Trouble Report Rate	Special Access - DS1	77	90.91%	69	97.10%	-0.26
ID	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%	2	100.00%	
MN	NITR	New Installation Trouble Report Rate	Special Access - DS0	2	100.00%	5	80.00%	-1.42
MN	NITR	New Installation Trouble Report Rate	Special Access - DS1	319	92.48%	130	96.15%	-0.54
MN	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	18	94.44%	19	100.00%	-0.98
MT	NITR	New Installation Trouble Report Rate	Special Access - DS1	64	93.75%	36	94.44%	-1.2
MT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%	4	75.00%	-1.34
ND	NITR	New Installation Trouble Report Rate	Special Access - DS1	33	84.85%	29	93.10%	-0.63
ND	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	100.00%			
NE	NITR	New Installation Trouble Report Rate	Special Access - DS0	3	66.67%			
NE	NITR	New Installation Trouble Report Rate	Special Access - DS1	99	91.92%	26	100.00%	-0.36
NE	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	3	100.00%	14	100.00%	
NM	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%			
NM	NITR	New Installation Trouble Report Rate	Special Access - DS1	115	93.04%	83	95.18%	-0.81
OR	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%			
OR	NITR	New Installation Trouble Report Rate	Special Access - DS1	130	95.38%	171	95.32%	-1.02
OR	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	7	100.00%	38	97.37%	-1.26
SD	NITR	New Installation Trouble Report Rate	Special Access - DS1	22	86.36%	56	98.21%	-0.08
SD	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	100.00%	9	100.00%	
UT	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%			
UT	NITR	New Installation Trouble Report Rate	Special Access - DS1	172	93.02%	52	96.15%	-0.78
UT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	6	100.00%	8	87.50%	-1.55
WA	NITR	New Installation Trouble Report Rate	Special Access - DS1	238	94.96%	167	97.60%	-0.45

				QTR					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
WA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	12	100.00%	7	100.00%		
WY	NITR	New Installation Trouble Report Rate	Special Access - DS1	42	97.62%	47	93.62%	-1.55	
WY	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%	1	100.00%		